

JK Tyre Limited Warranty Policy for TRUCK/BUS RADIAL (TBR) TIRES : USA & Canada

1.0 WARRANTY POLICY SCOPE & VALIDITY

- a. JK Tyre brand TBR tyres are warranted against manufacturing defects arising out of any deficiency in design, manufacturing, material or workmanship as per the terms and conditions provided in the subsequent paragraph.
- b. It applies to tyres bearing a complete description as required by US DOT and used on the vehicles as recommended by the manufacturers/OEMs. It is also applicable only to first owner of the product for a period of 5 years from the date of manufacture viz. DOT code or usable tread up to 2/32" or 1.6 mm of the remaining tread depth whichever is earlier irrespective of Kilometers or hours used.

2.0 GENERAL WARRANTY TERMS & CONDITIONS

- A. MATERIAL & WORKMANSHIP (MANUFACTURING DEFECTS) WARRANTY- INITIAL TREAD LIFE (FIRST LIFE)
 - i. If a JK TBR tyre under this warranty policy becomes unserviceable due to manufacturing defect in tyre during the first 15% of the original tread wear, it will be replaced free of cost. 15% tread life will be calculated subtracting 2/32" from the new tread depth. Tyre worn beyond 15% tread wear and within 2/32" remaining usable tread depth, if becomes unserviceable due to manufacturing defect, the same will be replaced/reimbursed to the owner on a pro-rata wear basis.
 - ii. If the tyre is accepted under warranty, it will be replaced with a comparable new JK tyre as per applicable terms and conditions.
 - iii. Applicable taxes on the new tyre against warranty claim shall be borne by the owner.

3.0 WARRANTY EXCLUSIONS

The following conditions and service abuse failures/damages, etc. are not covered under the limited warranty policy:

- a. Tyres branded as Non Adjustable, Blem, previously adjusted or with serial number buff or cut and beyond the validity period.
- b. Road Hazards, Puncture, cuts, snag, impact break, wreck, collisions, Fire, Accident or vandalism.
- c. Mechanical Condition of the vehicle including improper alignment, wheel imbalance, faulty shock absorber/brakes/suspension, irregular wear, rapid wear, worn out condition, continued use with severe under/over inflation, run flat condition, damages on account of high speed, spin-up or negligence.
- d. Overloading the tyre beyond the maximum recommended load, wrong application i.e. use of tyres on the non-recommended application, use of improper inner tube wherever applicable.
- e. Casings that cannot be retreaded due to excessive tread wear, failure due to faulty/incorrect retread process or material.
- f. Any failures related to previous damages, repair or injuries, improper re-grooving of re-groovable tyres and re-grooving of tyres that do not carry re-groovable markings.
- g. Tyre with contamination and degradation by petroleum products or other chemical, tyre into which liquid sealants or balancers have been inserted, tyre with weather / ozone cracking.
- h. Cost of mounting, demounting, balancing, service charges etc. Loss of time or use, inconvenience or any incidental damages to include cost of towing or transportation, related property damage or consequential damages if any type or nature except as prohibited by law. This warranty is not applicable to the subsequent purchase of tyre or the vehicle.

4.0 OWNER'S OBLIGATIONS

- a) Any JK TBR tyre under warranty for adjustment must be submitted with proof of purchase to an authorized JK Tyre Dealer/Distributor.
- b) Owner must complete and sign the claim form provided by the JK Tyre Dealer. Owner must pay the amount due on a replacement tyre purchase and the cost of mounting/demounting and other service charges including applicable taxes.
- c) It is the owner's obligation to maintain the vehicle and operate within the tyre / vehicle load capacities and speed limits and maintain proper tyre inflation pressure, wheel alignment and tyre wheel balance.

5.0 LEGAL RIGHTS

Any implied warranties including warranties of merchantability and fitness for a particular use shall be limited in duration to the warranty period. Some states do not allow exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you a specific legal right or you may also have other rights that vary from state to state. No representative or dealer has authority to make any representation, promise or agreement on behalf of JK Tyre & Industries Ltd. as stated herein other than the company or authorized representative of the company.

Any tyre, no matter how well constructed may fail in service otherwise become unserviceable due to conditions beyond the control of the manufacturer. Under no circumstances is this a representation that a tyre failure cannot occur.

6.0 SAFETY WARNING

- a) Serious injury or property damage may result from :
 - i. Tyre failure due to under inflation /overloading, excessive high speeds, tyre spinning, use of tyres worn beyond 2/32".
 - ii. Explosion of tyre rim assembly due to improper mounting/de-mounting. Only trained personnel should mount/de-mount tyres.
 - iii. Failure to deflate single or dual assembly completely before demounting. Failure to mount TBR tyres on approved rims.

7.0 DISCLAIMER

- a) This warranty , or any warranty stated or referred to herein, is exclusive and in lieu of any other warranty regarding the quality of JK Tyre , whether expressed or implied for breach thereof shall be limited to those specifically provided herein.
- b) Conditions and warranty coverage can change at any time without prior notice.