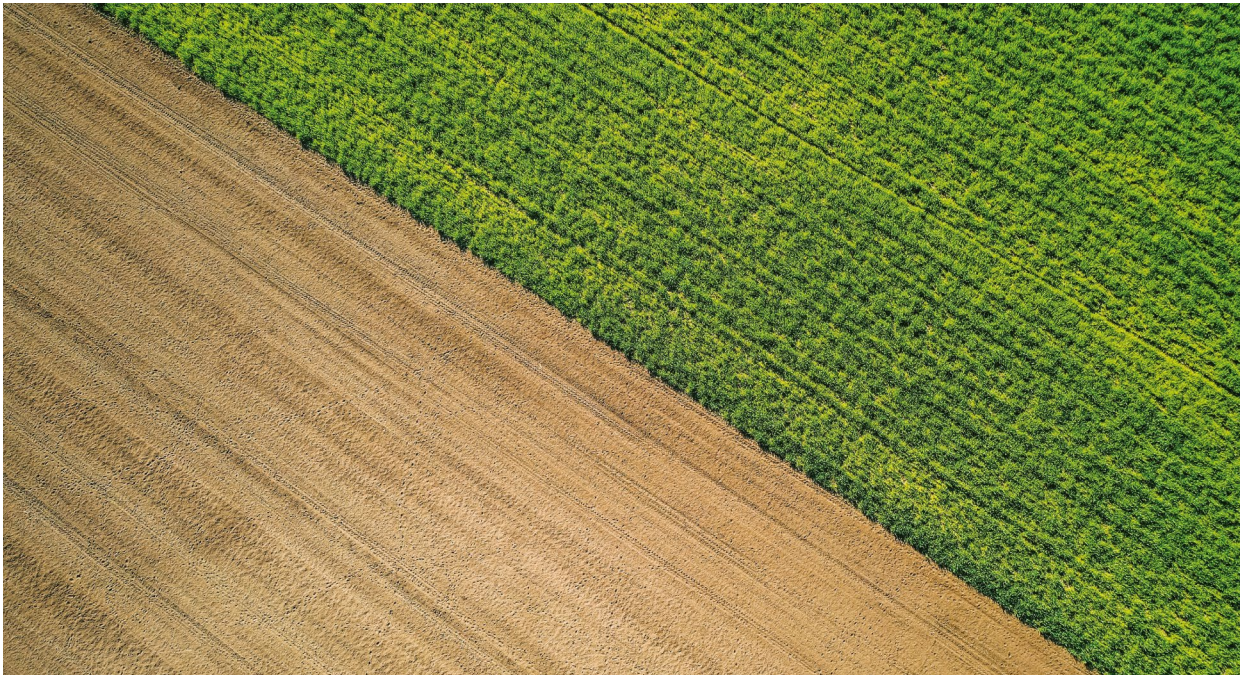




LIMITED WARRANTY AND ADJUSTMENT POLICY

—— Agriculture Tires (BIAS) ——





Limited warranty

The following warranty contains certain rights and obligations that pertain to JK Tyre branded agriculture purchased from JK Tyre & Industries Ltd (“JK Tyre”), or Western Tires Inc. or an authorized dealer. Please review these rights and obligations carefully.

Definition

An agriculture tire is a listed product on the JK Tyre off Highway Tire (OHT) product list. This list is available online at **WWW.JK-USA.COM/OHT**

Eligibility

Agriculture tires bearing the JK Tyre trademark and with a complete serial number molded in the sidewall are warranted to be free from defects in workmanship and materials within the manufacturer's control. If an examination by an authorized JK Tyre representative shows that any such tire failed as a result of a condition under the control of the manufacturer, it will, at the option of JK Tyre, either be repaired at no charge, or replaced with a new JK Tyre product, discounted on a pro-rata basis credit.

This credit will be determined by applying the lesser of

The percentage of actual remaining tread depth (RTD %) of the covered tire,
or
The maximum credit based on the age (from purchase date) of the covered tire
as indicated below.

% Wear	Years from the date of production or months/years after sale			
	0-2 Years (Pro-rata)	3rd Year	4th Year	5th Year
0-20	100-80	60	40	25
21-40	80-60	50	30	15
41-60	60-40	25	20	10
61-80	40-20	15	15	0
81-100	20-0	10	10	0

Notes:

- 100% cover applies to tires in cases of failure within 1 year and not more than 10% wear, provided both conditions are satisfied.
- Tires will be compensated on a pro-rata basis (0-2 yrs.), i.e., the customer will be required to pay for used tread depth only.

The final replacement percentage credit will be multiplied by the dealers' current purchase price in effect at the time of adjustment of a new JK Tyre brand agricultural tire (excluding any applicable taxes from the purchase date).

If proof-of-purchase is not available, the warranty period starts from the date of manufacture. The date of manufacture can be determined by inspecting the factory molded serial number. This warranty coverage is for tires used within published designed specifications for JK Tyre. Any use outside such specifications automatically voids this warranty. See WWW.JK-USA.COM/OHT or contact your JK Tyre Field Engineer or Western Tire Inc. for specifications.



Warranty Time period and Duration

This warranty applies to JK Tyre agriculture tires for a period of five (5) years from the invoice date against defects in workmanship or materials. Should no invoice be available, the manufacturing date located in the serial number will be used.

Limited Warranty Exclusions

Any tire damage or failure due to accidents, collisions, or the result of negligent abuse from road hazards including; but not limited to, punctures, bruises, impact breaks, cuts, cut induced separations, flex breaks, snags, tread tearing, chipping or chunking.

Tire damage or failure due to improper inflation (i.e. over inflation or under inflation), misapplication, overloading, operation at excessive speed, running flat, chains or studs, fire or other extreme temperature exposure.

Tire damage or failure resulting from improper mounting, demounting, handling, damaged wheel and rim components, wheel misalignments, improper storage, tire wheel assembly imbalance, mismatching of dual tires, chemical or petroleum damage, other environmental influences such as pollution, acid rain or natural disasters. Any use of improper tube, use of improper O-ring, use of non-approved rims, broken or kinked beads, intentional alteration of either the appearance or physical characteristics of the tire.

Tire Aging – age conditions such as ozone or weather cracking that does not render the tire unserviceable are considered not adjustable.

Air Retention - complaints for tires being incapable of retaining air must be presented within the first 5% of tread wear.

Modification – any modification to the tire related to physical characteristics or appearance without express approval of JK Tyre or Western Tire Inc. will void this Limited Warranty and Adjustment Policy.

Any Added material – the addition of any tire filler, sealants, internal ballasting medium, liquid ballast, foam fill (such as urethane) without the express approval of JK Tyre or Western Tire Inc. will void this Limited Warranty and Adjustment Policy.

Tires that have been repaired or retreaded are not covered.

Loss of time, inconvenience, loss of use of vehicle or consequential damage are not covered.

Claims for shortfalls in tread wear out are not covered by this Limited Warranty and Policy. Because of variations in equipment, conditions of use and driver habits, JK Tyre does not warrant that any tire will achieve predetermined hours of service.

Normal wear and tear or normal deterioration, minor irregularities not affecting the quality or performance, or function of the tire are not covered by this Limited Warranty and Adjustment Policy.

Any modifications to the tire (added buttress shoulders, re-grooving, re-lugging, etc.) void all warranties.

Service related charges and applicable federal, state and local taxes are not covered by this Limited Warranty and Adjustment Policy. This Limited Warranty and Adjustment Policy covers agricultural tires used within the published design specifications by JK Tyre. Any use outside of such specifications & applications the tire is not intended for automatically voids this Limited Warranty and Adjustment Policy. Please consult JK Tyre technical representatives, data books and product information leaflets for design and application specification.



Limitation

This warranty is applicable to the original purchaser and is not assignable to subsequent purchasers. The purchase receipt should be presented along with the claim. Any tire, no matter how well manufactured, may fail in service or become unserviceable due to conditions beyond the control of the manufacturer. No JK Tyre dealer, agent, or representative has the authority to make or imply any representation, promise or agreement which in any way varies or extends the terms of this Warranty.

JK Tyre expressly disclaims any warranty of fitness, merchantability or fitness for a particular purpose. This warranty does not include loss of time, loss of use of equipment, inconvenience, cost of replacement equipment, or any incidental and consequential damages or cost of mounting/demounting.

Distributor's Obligations:

Agriculture tires bearing the JK Tyre trademark and with a complete serial number molded in the sidewall are warranted to be free from defects in workmanship and materials within the manufacturer's control. If an examination by an authorInformation about failed tires has to be provided as per the claim reporting format along with digital photographs of the tire which is claimed.

The photo image should contain

- a) Tire Serial No. & side wall markings.
- b) Defect details, if required tire defect area to be shown.
- c) Tread area, showing remaining tread depth, near Tread Wear Indicator (TWI).

1. Tire above information for claim adjustment must be presented to JK Tyre or Western Tire Inc., on the address mentioned below,
2. Failed tires which are replaced by JK Tyre shall be made available for inspection for a period of 6 months from settlement date.
3. No claim will be recognized unless the product is inspected or a claim photograph is submitted electronically.
All adjustments are confirmed by mail.
4. On board machine cycle, payload and productivity information must be made available to the company, if requested.
5. Adjusted tires may be incapacitated. Disposal of the tire is the responsibility of the distributor.

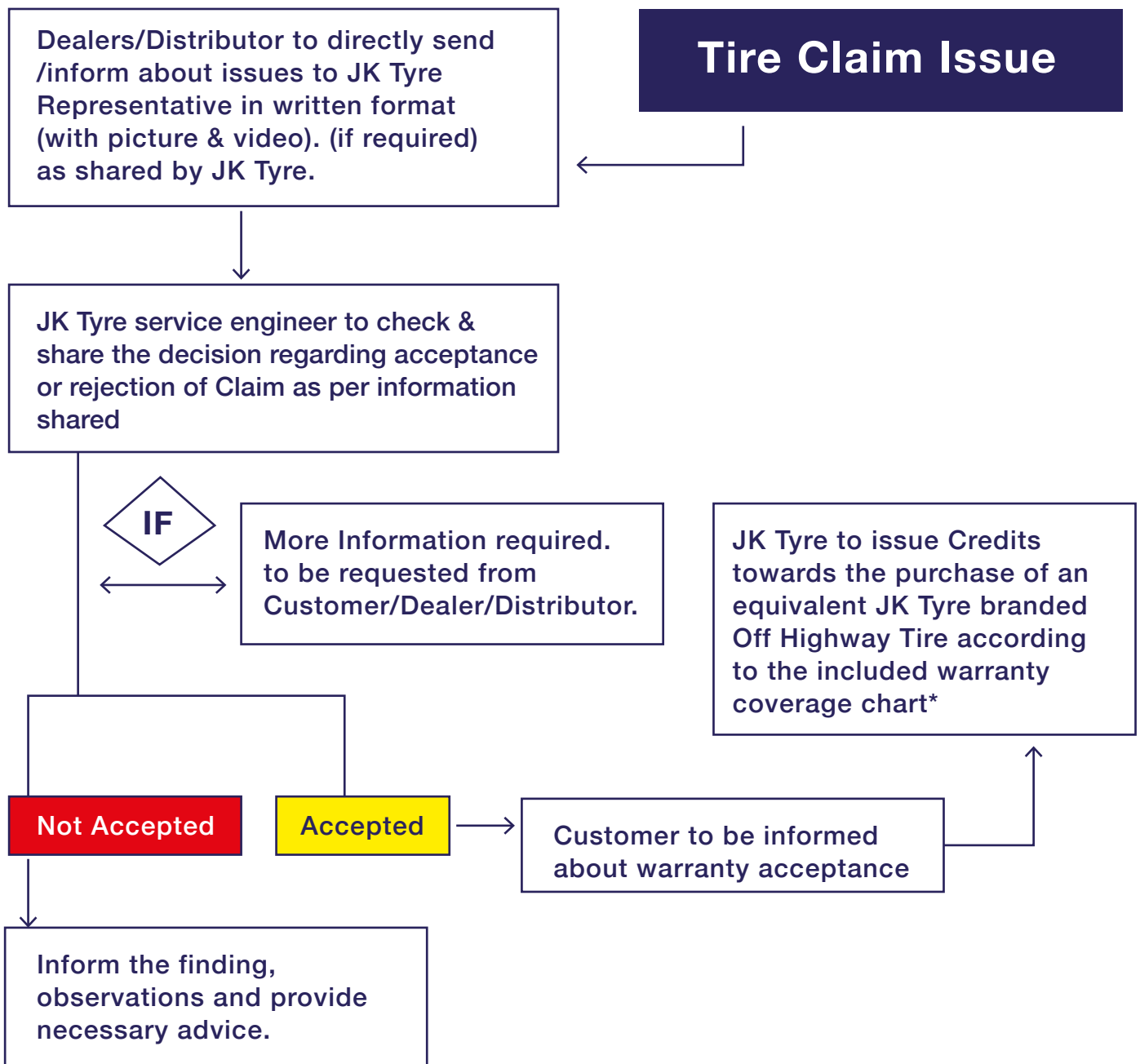
Owner's Obligations

Proper tire care is required to obtain maximum hours of usage and wear. The owner must operate tires within JK Tyre and manufacturer specified load, speed limits, and air pressure requirements (at cold air pressures specified by JK Tyre for load and speed according to individual tire size, type and load capacity) and maintain proper alignment of wheels. The owner must present the pictures of the unserviceable tire and copy of proof of purchase date to JK Tyre while raising the claim.

Disclaimer:

Warranty does not provide compensation for any direct or indirect losses, damages incurred on account of tire failure or any expenses towards tire mounting/demounting, alignment, balancing etc. This warranty is only for the product under complaint and if the tire is accepted under warranty, the companion tire or the other vehicle components will not be considered for warranty. The company reserves the right to change or modify the terms and conditions of aforesaid warranty policy without having any obligation or notice.

WARRANTY CLAIM PROCESS - Export



*Refer the chart shared under coverage heading of this policy.



Contact Details

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